

EAST - [Default EAST Workspace 1800x1200.wsp:1]

File View Edit Tools Window Help

☐ Drafts
☐ Pending
☒ Active
☐ Failed
☒ Saved
☒ Favorites
☒ Tagged (0)

L1: (3) ("5592538"|"5613036"|"5819220"), PN.
 L2: (2107) 704/275
 L3: (2699) 704/270
 L4: (734) 704/270.1
 L5: (867) 704/246
 L6: (663) 379/45
 L7: (5193) 2 or 3 or 4 or 5 or 6
 L8: (25) 7 and help adj desk
 L9: (16) 7 and helpdesk
 L10: (39) 8 or 9
 L11: (30) 7 and performance adj monitorS
 L12: (61) 10 or 11
 L13: (0) 12 and alarm
 L14: (15) 12 and alarm

12 and alarm

	U	1	Document ID	Issue Date	Pages	Title	Current OR	Current XRef	Retrieval Cl	Inventor	S	C	P	3	1
1			US 20030171925 A	20030911	21	Enhanced go-back feature system and method for use in a v	704/270.1			Werner, Laura A.					
2			US 20030320	20030320	17	System, method and computer program product for extended al	704/270.1			Pfeiffer, Ralf I. et al.					
3			US 20021219	20021219	41	System, method and computer program product for dynamic bill	704/270			Fitzpatrick, John E. et al.					
4			US 20021212	20021212	18	System, method and computer program product for a dynamicall	704/270			Guerra, Lisa M. et al.					
5			US 20021205	20021205	17	System method and computer program product for transformin	704/270.1			Fitzpatrick, John E. et al.					
6			US 20021114	20021114	19	System, method and computer program product for synchroniza	704/270.1			Fitzpatrick, John E. et al.					
7			US 20021114	20021114	18	System, method and computer program product for reducing dat	704/270.1			Damiba, Bertrand A.					
8			US 20021114	20021114	35	System, method and computer program product for looking in b	704/270			Guerra, Lisa M. et al.					
9			US 7003079 B1	20060221	69	Apparatus and method for monitoring performance of an ad	379/32.01	379/265.06, 379/RR.18		McCarthy, Daniel et al.					
10			US 6823054 B1	20041123	66	Apparatus and method for analyzing an automated response	379/134	379/112.01, 379/266.1		Suhm, Bernhard et al.					
11			US 6687339 B2	20040203	78	Controller for use with communications systems for con	379/88.14	379/88.11, 379/88.15		Martin, Larry J.					
12			US 6385644 B1	20020507	40	Multi-threaded web based user	709/206	709/203,		Devine, Carol Y. et al.					

Ready

BEST AVAILABLE COPY

EAST - [Default EAST Workspace 1600x1200.wsp:1]

FileViewEditToolsWindowHelp

Drafts

Pending

Active

L1: (1) ("6400806").PN.

L2: (3) ("5592538"|"5613036"|"5819220").PN.

L3: (8) ("5592538"|"5613036"|"5819220"|"5953701"|"6424935"|"6442241"|"6510417"|"6665644").PN.

L4: (6709) performance adj monitor\$

L5: (65) performance adj monitor\$ and ivr

L6: (17) performance adj monitor\$ and ivr and @ad<"20010309"

L7: (85) performance adj monitor\$ and uptime

L8: (1) performance adj monitor\$ and uptime and ivr and @ad<"20010309"

L9: (22) performance adj monitor\$ and uptime and @ad<"20010309"

L10: (6) performance adj monitor\$ and uptime and number adj3 users and @ad<"20010309"

Failed

Saved

Favorites

Tagged (0)

UDC

Queue

Trash

performance adj monitor\$ and uptime and number adj3 users and @ad<"20010309"

	U	I	Document ID	Issue Date	Pages	Title	Current OR	Current XRef	Retrieval Cl	Inventor	S	C	P	J	Imi
1	<input type="checkbox"/>	<input type="checkbox"/>	US 20020123365 A	20020905	99	Scalable base station architecture	455/524	455/561		Thorson, Walter R. et al.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US
2	<input type="checkbox"/>	<input type="checkbox"/>	US 6904449 B1	20050607	100	System and method for an application provider framework	709/203	709/217, 709/219		Quincnes, David B.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US
3	<input type="checkbox"/>	<input type="checkbox"/>	US 6836483 B1	20041228	82	Message system for asynchronous transfer	370/395.31	370/395.71, 370/429		Lee, Kenny Ying Theeng	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US
4	<input type="checkbox"/>	<input type="checkbox"/>	US 6778651 B1	20040817	134	Apparatus and method for facilitating service management	379/201.01	379/201.02, 705/26		Jost, Larry et al.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US
5	<input type="checkbox"/>	<input type="checkbox"/>	US 6311175 B1	20011030	14	System and method for generating performance models	706/25			Adriaans, Pieter Willem et al.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US
6	<input type="checkbox"/>	<input type="checkbox"/>	US 6085243 A	20000704	17	Distributed remote management (dRMON) for networks	709/224			Fletcher, Rick et al.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	US

Ready